

Mission Sim Wheel

GBR

Content

Safety Information Sheet.....	03
Safety Use.....	05
Quick Start Guide.....	07
Wheel Front Button Assignment.....	08
Wheel Rear Button Assignment.....	09
Funky Switch Functions.....	10
LEDs Assignment.....	11
Adjusting Backlighting.....	11
Duo-Mode Paddle Installation.....	12
QR and USB Cable.....	14
QR Installation Option.....	18
VPG Hub Installation.....	19
Simhub Configuration.....	21
VPG Console.....	23
VPG Console Installation.....	24
Device Information.....	25
Firmware Update.....	26
Clutch Calibration.....	28
Button Configuration - Front View.....	30
Button Configuration - Rear View.....	33
Duo-Mode Paddle Setting.....	34
Power Healt.....	36
Specifications.....	38
Troubleshooting.....	40
Contact us.....	41

Safety Information sheet

Product: Mission Sim Wheel

Model: VPG-1016-18701

Unit Rating: 5V 500mA max

Declarations

This device complies with par 15 of the FCC Rules / Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. must accept any interference received, including interference that may cause undesired operation.

Note: This device was tested and approved to the limitations for class B of digital devices according to part 15 of the FCC rules. This limitation should ensure an adequate protection against harmful interferences in residential areas. However, a warranty for the non-recurring of interferences is not assumed.

Do not modify the device differently than explicitly described in the product-related user manual. Nevertheless, if you do modify the device differently than explicitly described in the product-related manual, you can be determined to stop the operation of the device.



Cet appareil est conforme au paragraphe 15 des règles de la FCC / norme RSS exempte de licence d'Industrie Canada. L'exploitation est soumise aux deux conditions suivantes:

1. Cet appareil ne doit pas causer de brouillage nuisible, et
2. doit accepter toute interférence reçue, y compris toute interférence pouvant causer un fonctionnement indésirable.
- 3.

Remarque: Cet appareil a été testé et approuvé aux limitations de classe B des appareils numériques conformément à la partie 15 des règles de la FCC. Cette limitation devrait assurer une protection adéquate contre les interférences préjudiciables dans les zones résidentielles. Cependant, une garantie pour la non-réurrence des interférences n'est pas supposée.

Ne modifiez pas l'appareil différemment de ce qui est explicitement décrit dans le manuel d'utilisation du produit. Néanmoins, si vous modifiez l'appareil différemment de ce qui est explicitement décrit dans le manuel relatif au produit, vous pouvez être déterminé à arrêter le fonctionnement de l'appareil.

Safety Use

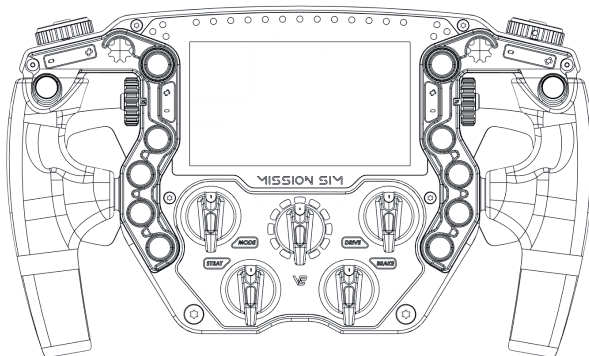
Please read the user guide carefully before using the wheel

- Only use the product as described and for the specified purpose. Be sure to include all documents when passing this product on to others. Keep all documents for future reference.
- **WARNING!** Packaging materials are not a toy. Keep all packaging materials out of the reach of children. Suffocation hazard!
- There are no serviceable or replaceable parts inside the wheel. Opening the wheel will result in the warranty being void and may cause damage to sensitive parts. In the event of a problem, please contact VPG Sim Ltd.
- Do not set burning candles or other open flames on or near the product! Check the product and accessories for damage before every use. Never use the product if damaged.
- The wheel is not waterproof so keep it away from sources of liquids and moisture such as drinks etc. The wheel is not designed to be used outdoors.
- Do not touch the USB connector with moist or wet hands.
- The wheel is designed for gaming and leisure purposes only and not for use on road or track going vehicles.

- Use this product for at-home use and private purposes. Any other use is considered improper.
- The wheel may not be used as a vehicle part.
- **WARNING!** Children often underestimate dangers. Always keep children away from the product.
- The wheel is designed for significant stress loads experienced during normal racing simulation use. Dropping the wheel may result in damage.
- Disconnect the product from power during storms or if it will not be used for extended periods.
- Do not set furniture, etc. on the cable. Be sure not to crush the cable. Never tie knots in the charging cable or tie it together with other cables. A damaged cable or USB connector can cause a fire or electric shock. Routinely check the cable and the USB connectors. Do not use damaged cables or USB connectors. If you notice unusual noise, smoke or similar, immediately unplug the cable from the USB port and disconnect all connected devices. Do not use the product again until it has been checked by a qualified person.

Quick Start Guide

The VPG Sim USB Steering Wheel is a USB plug and play device.

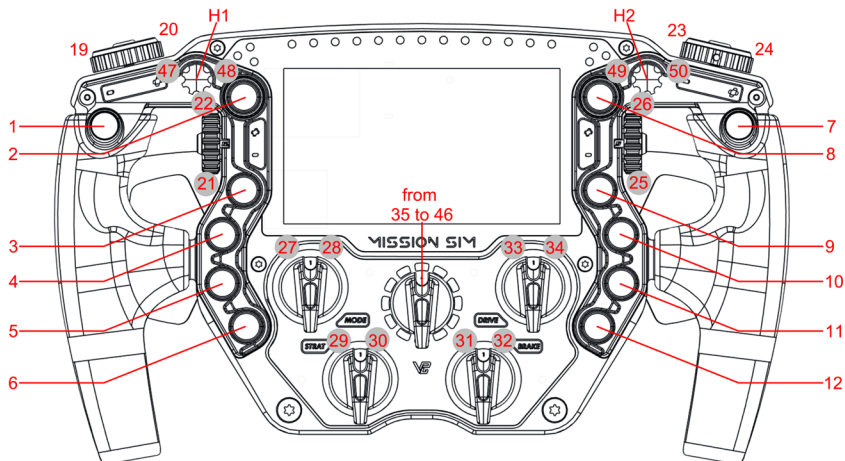


When attached to a PC via the supplied USB cable, the wheel will be automatically detected by the PC. The wheel will appear on the PC and in the simulation games.

All the LEDs telemetry effects are configured using Simhub Software.

All the buttons and rotaries are configured in the games, there is nothing to configure

Wheel Front Button Assignment



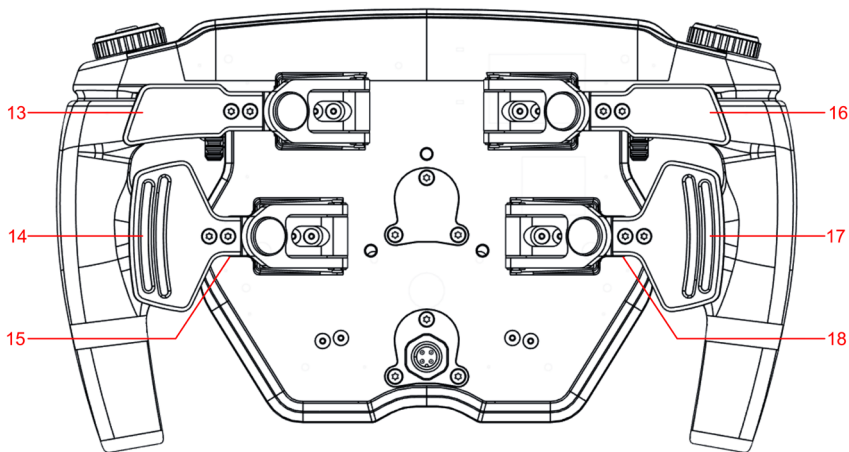
The 12 front buttons, 2 mid rear buttons, the 2 shifter paddles and the 2 third paddles are all of the non-latching type.

The 1 central rotary frontwheel is continually (no end stops) rotating wheels that send a pulse of the corresponding position to the game depending on which direction they are turned.

The 4 rotary frontwheels and the 4 thumb rotaries (2x side) are absolute encoders that send one input left and one input right.

The activated POV number and the rotary encoder buttons on the Funky switches change dynamically in-game based on the position of the Multi-Switch rotaries. Ensure the rotaries are in the desired position for your intended setup.

Wheel Rear Button Assignment



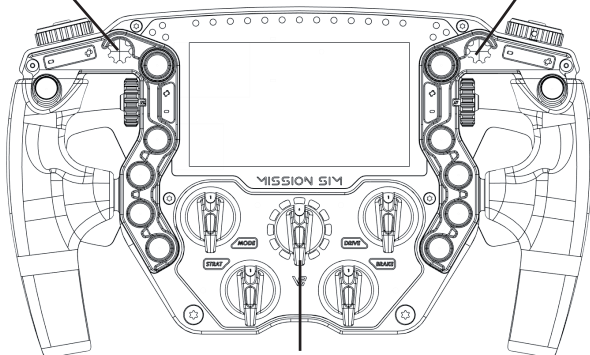
The shifters are not intended to be adjusted and are ready for use.

Note that the rear buttons do not have a backlight feature and they are positioned in the middle of the wheel in front of the shifters body!

Funky Switch Functions

Left Funky Switch

Right Funky Switch

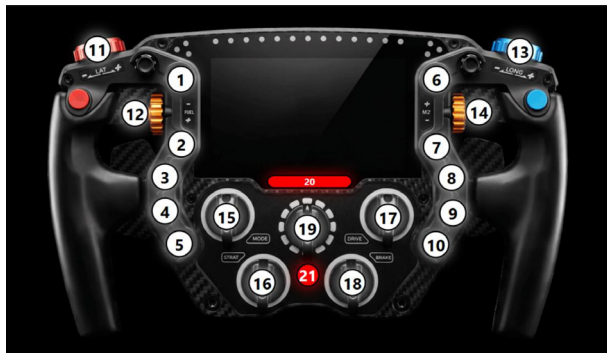


Multi-Switch Rotary
Buttons 19 to 31

The wheel features one physical funky switch, and each one dynamically activates two different POVs and two different encoders based on the position of the right or left Multi-Switch front rotaries. Together, they enable a total of four digital POVs and four encoders.

NOTE: Please refer to the description of the VPG Console provided in this manual to understand how to activate the multi-functionality.

LEDs Assignment



```
LEDs 1 - 4 (x4) : Button 1
LEDs 5 - 8 (x4) : Button 2
LEDs 9 - 12 (x4) : Button 3
LEDs 13 - 16 (x4) : Button 4
LEDs 17 - 20 (x4) : Button 5
LEDs 21 - 24 (x4) : Button 6
LEDs 25 - 28 (x4) : Button 7
LEDs 29 - 32 (x4) : Button 8
LEDs 33 - 36 (x4) : Button 9
LEDs 37 - 40 (x4) : Button 10
LEDs 41 - 42 (x2) : Button 11
LEDs 43 - 44 (x2) : Button 12
LEDs 45 - 46 (x2) : Button 13
LEDs 47 - 48 (x2) : Button 14
LEDs 49 - 56 (x8) : Button 15
LEDs 57 - 64 (x8) : Button 16
LEDs 65 - 72 (x8) : Button 17
LEDs 73 - 80 (x8) : Button 18
LEDs 81 - 92 (x12) : Button 19
LED 93 (x1) : Telemetry 1
LED 94 (x1) : Telemetry 2
LED 95 (x1) : Telemetry 3
LED 96 (x1) : Telemetry 4
LED 97 (x1) : Telemetry 5
LED 98 (x1) : Telemetry 6
LED 99 (x1) : Telemetry 7
LED 100 (x1) : Telemetry 8
LED 101 (x1) : Telemetry 9
LED 102 (x1) : Telemetry 10
LED 103 (x1) : Telemetry 11
LED 104 (x1) : Telemetry 12
LED 105 (x1) : Telemetry 13
LED 106 (x1) : Telemetry 14
LED 107 (x1) : Telemetry 15
LED 108 (x1) : Telemetry 16
LED 109 (x1) : Telemetry 17
LED 110 (x1) : Telemetry 18
LED 111 (x1) : Telemetry 19
LEDs 112 - 116 (x5) : Button 20
LEDs 117 - 118 (x2) : Button 21
```

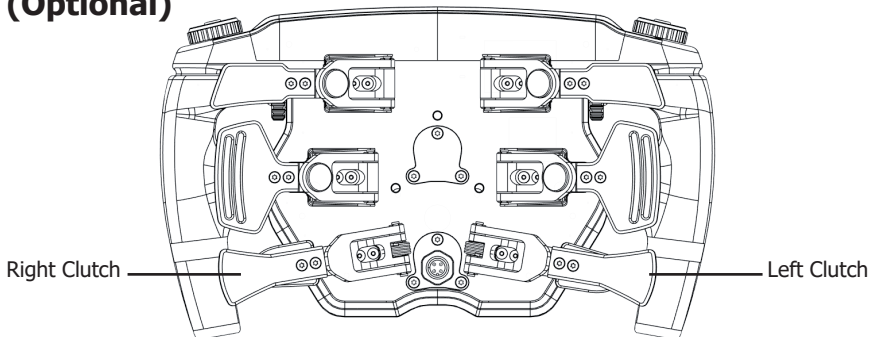
Adjustable Backlight

The wheel has a backlight feature whereby the front buttons and the front rotaries can be lit by LEDs in the wheel.

The backlight feature is controlled through Simhub using telemetry data sent from the game. The LEDs colours and brightness can be adjusted in Simhub and there is also the possibility to turn the backlighting off.

Duo-Mode Paddle Installation

(Optional)



The Dual Clutch system is wireless, so installation is provided without the need for any cable connections.

Inside the box, the clutches will already be assembled with two pre-inserted Torx M3x8 screws and ready to be installed using the supplied Torx key

Steps to Assemble and Install the Clutch:

1. Unpacking

Open the box and carefully remove the (2) clutches from inside the foam.

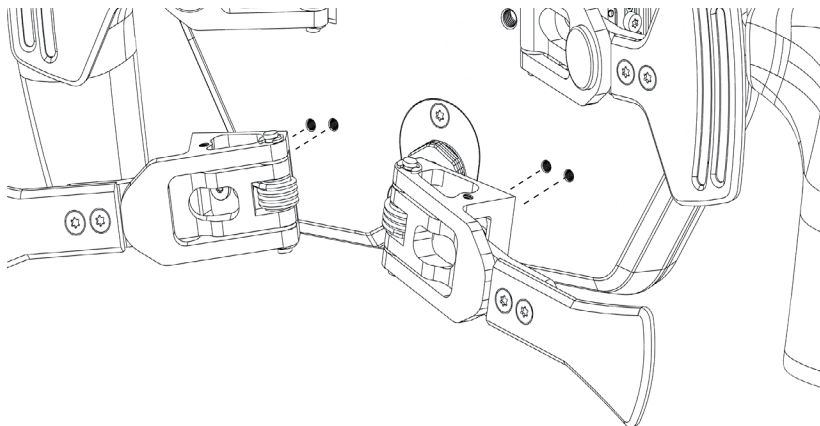
2. Position (pic A):

Position one clutch at a time over the holes and screw in the (2) Torx M3x8 screws using the Torx key provided in the box.

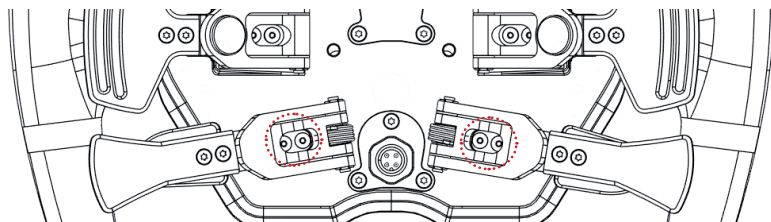
3. Installation (pic B):

Tighten each screw a little at a time, alternating between them, rather than fully tightening one before the other has been partially screwed in.

Note: Make sure that the two Torx screws are pre-installed in the clutch body and nuts removed from them



Picture A



Picture B

QR and USB cable

The wheel features M5 holes arranged on a 50.8mm PCD, ensuring compatibility with most standard mountings and quick releases.

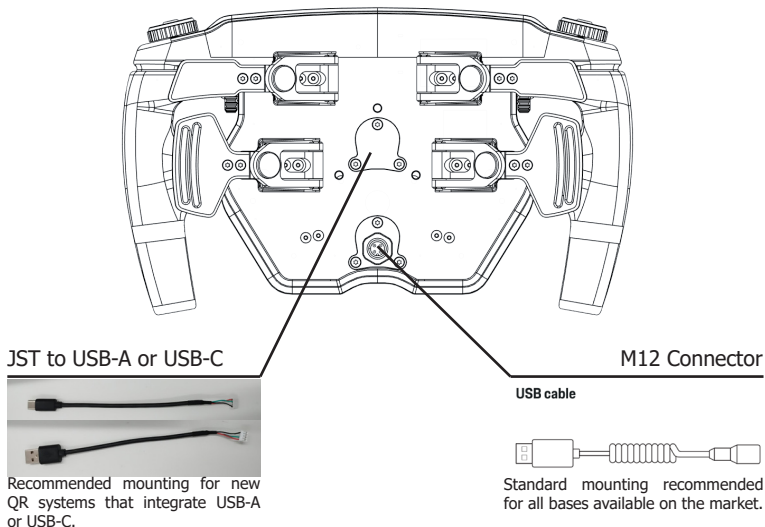
It is recommended to avoid using bolts that extend more than 10mm into the wheel.

For users requiring a 70mm PCD quick release, the VPG Hub (sold separately) can be used to enable seamless installation and compatibility.

The M12 connector is fitted on the back carcass where the user can connect the supplied USB cable.

Please note that the connector has a key-way so it can only be inserted in one position! Do not use force.

Connect the cable connector to the wheel before plugging the cable into the USB slot on the PC. For optimal performance and reliability, the use of a powered USB hub is strongly recommended.

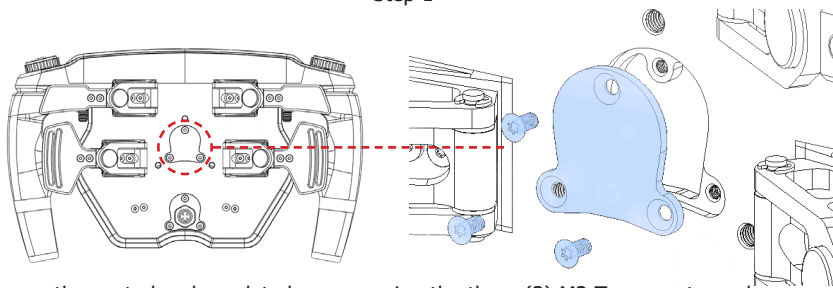


NOTE:

- The connection can be made either via JST or via M12. Simultaneous use of both connections is not supported.
- If opting for the JST connection, we recommend installing it in combination with our HUB to prevent damage to the JST cable that may occur from direct mounting of the QR (50.8 PCD only)
- When using the M12 cable, we recommend positioning a powered USB HUB close to the DD base to prevent the cable from being damaged during steering wheel operation.

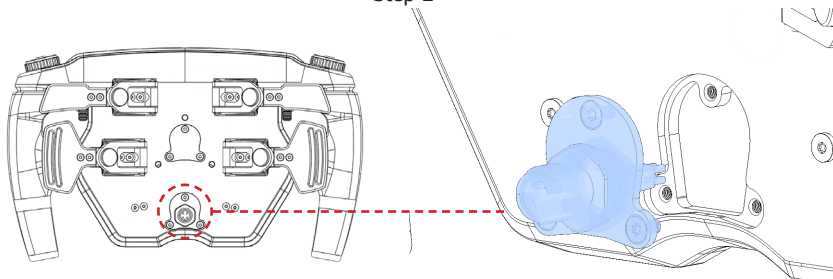
How to install the JST to USB-A or USB-C

Step 1



Remove the central carbon plate by unscrewing the three (3) M3 Torx countersunk screws. You will have immediate access to the white JST connector. Carefully disconnect the connector without applying excessive force. Make sure not to damage it during the disconnection. Once disconnected, connect the supplied short USB-A or USB-C cable to the same JST connector.

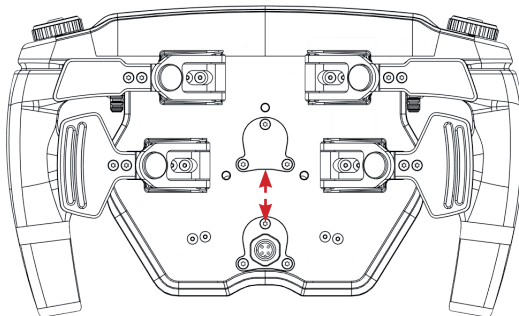
Step 2



Then remove the carbon plate with the connector by unscrewing the three (3) M3 Torx screws. Gently pull the cable out from inside the wheel—do not force it; if resistance is felt, wiggle the cable to release it. Once removed, install the plate from STEP1 in place of the connector plate from STEP2

At VPG Sim, we place great attention on detail. For this reason, we offer an additional option to ensure the cleanest possible configuration.

STEP3 - optional



Once STEP2 is completed, take the removed plate with the connector and, using a 12 mm wrench, remove the connector from the plate. Then install the plate without the connector in the center of the wheel, where the short USB cable with the JST exits.

This solution will provide a clean and tidy rear layout of the steering wheel as per pic below.



QR Installation options

Any 50.8mm QR



+

50mm VPG Spacer or
any 50.8 mm spacer,
min 30 mm long.

Any 70mm QR



+

50mm VPG Spacer or
any 50.8 mm spacer,
min 30 mm long.

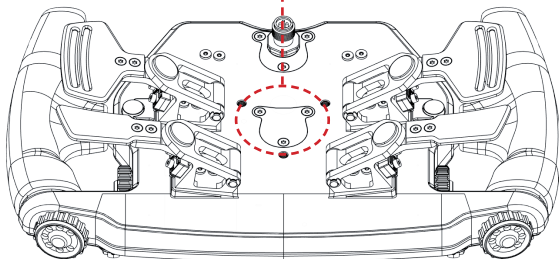
Any 50.8mm QR



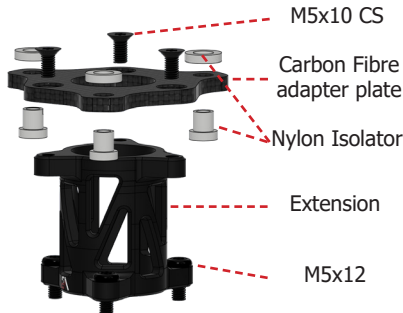
or



or



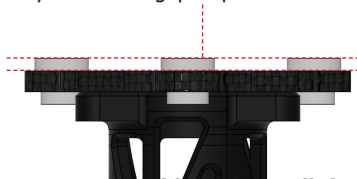
VPG Hub Installation



The wheel features a standard 50.8mm PCD hole pattern on the back, compatible with most mounting solutions.

To install a 70mm PCD Quick Release (QR), the VPG Hub (sold separately) must be used

Nylon washer gap to prevent EMI issue



Steps to Assemble and Install the Hub:

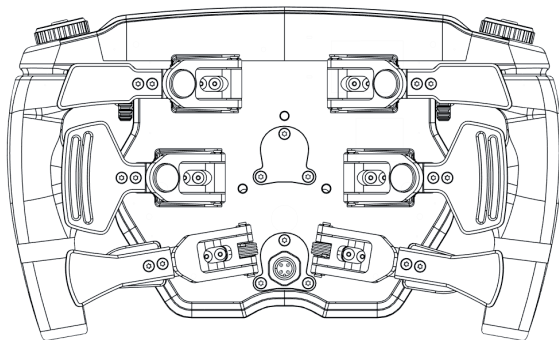
1. Attach the Carbon Fibre Adapter Plate

Bolt the Carbon Fibre Adapter Plate (converting 50.8mm PCD to 70mm PCD) to the back of the wheel using the provided three (3) M5x10 countersunk screws.

2. Insert Nylon Isolators:

Insert the provided three (3) nylon isolators into the Carbon Fibre Adapter Plate.

Note: Ensure the flange of each isolator faces toward the back of the wheel and not toward the wheelbase.



3. Attach the QR to the Adapter Assembly:

Bolt the QR (not provided) to the extension and Carbon Fibre Adapter assembly using appropriately sized M5 bolts (not provided).

Note: Ensure the M5 bolts used are of the correct length to securely attach the QR without interfering with other components.

4. Secure the Full Assembly to the Wheel:

Bolt the extension, Carbon Fibre Adapter, and QR assembly to the back of the wheel using the provided three (3) M5x12 Button Head bolts.

Note: In the case of assembly with the Asetek QR, do not use the CF adapter plate but screw the QR directly onto the extension using (3) Captive Screws NOT provided.

Simhub configuration

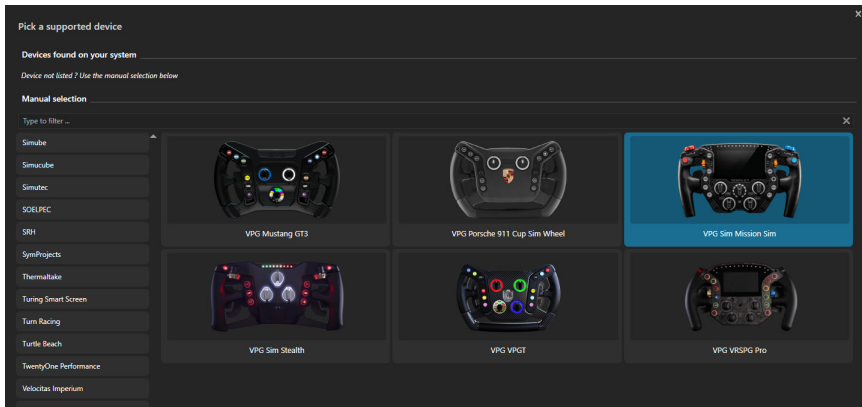


We are pleased to inform you that, as with other VPG products, the new Mission Sim Wheel is fully supported within SimHub, making the wheel completely plug-and-play with no setup required by the customer.

Simply connect the wheel to your PC and launch the SimHub software.

Always ensure that the latest version of the software is installed on your PC and that you have purchased an official SimHub licence to avoid malfunctions or software limitations.

VPG Sim cannot be held responsible for issues related to software malfunction.



To avoid configuration issues, please follow the steps below for correct installation:

- Connect the wheel to your PC.
- Open SimHub.
- On the left toolbar, select "Device"
- Click on "Add New Device"
- From the list, select "VPG Sim"
- Choose the desired model.

Once you click OK, the selected wheel will appear in the Device column. At this point, the wheel should be connected and ready for use.

NOTE:

Thanks to the recent partnership with DNR, we are pleased to announce that every customer will have exclusive access to DNR content free of charge.

For more information, please refer to the DNR [website](#) or contact VPG sim at support@vpgsim.co.uk

Simhub VPG Console



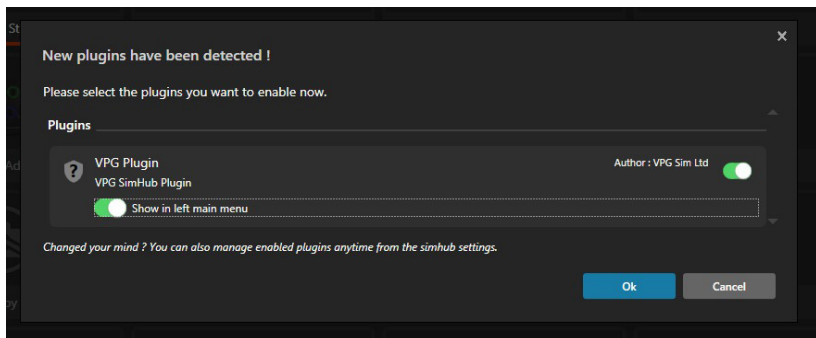
Thanks to the recent partnership with Daniel Newman Racing (DNR), all products will now be supplied and supported by DNR.

As part of this collaboration, a dedicated Console has been developed for SimHub, allowing users to configure the steering wheel directly within the SimHub interface.

The newly developed Console, created in collaboration with DNR, allows users to:

- Overview
- Firmware
- Clutch Calibration
- Button Mapping
- Power Health

Console Installation



You can download the VPG Sim Console from the links provided here: [LINK](#)

Once the executable file has been downloaded, double-click on it and follow the on-screen instructions until the installation is complete.

If the installation was successful, the first time you restart SimHub, a pop-up message (as shown in the image above) should appear asking you to activate the Console.

Make sure both checkboxes are selected, then confirm to enable the Console.

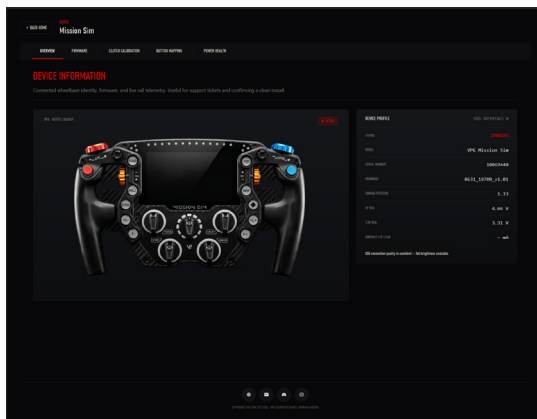
After confirming the activation, the VPG Console should appear in the left toolbar of the SimHub interface.

You can access it by simply clicking on its name in the list.

If the Console is not visible in the left-hand toolbar, go to "Add/Remove Features".

In the window that opens, scroll down until you locate VPG Console. At this point, ensure that both checkboxes are enabled.

Overview



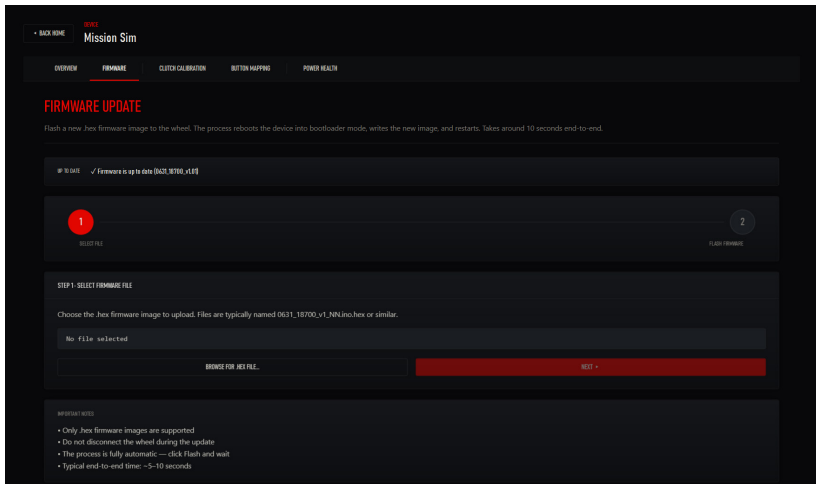
The Device Information section within the VPG Console provides key details about your device, including:

- Status
- Steering Wheel Model
- Serial number
- Other useful technical information related to your steering wheel

These details are valuable both for the user and for VPG Sim in case of any technical issues with the product.

If you experience any malfunctions or problems while using the device, you may be asked to share this information to assist with troubleshooting and support.

Firmware Update



The VPG Console developed in partnership with DNR allows for quick and easy firmware flashing when necessary. To avoid potential issues during the upload process, please read the steps in this manual carefully.

NOTE:

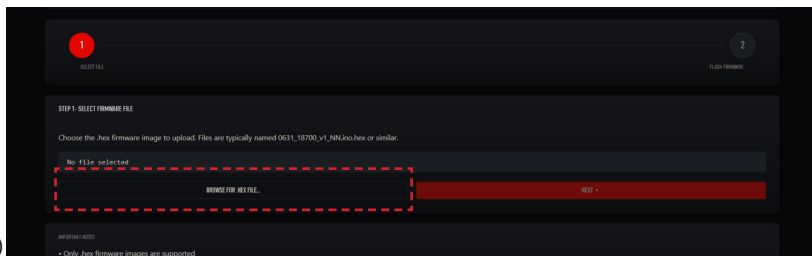
VPD Sim cannot be held responsible for any damage caused by incorrect procedures.

Before proceeding, make sure you have downloaded the correct version of the firmware that needs to be flashed.

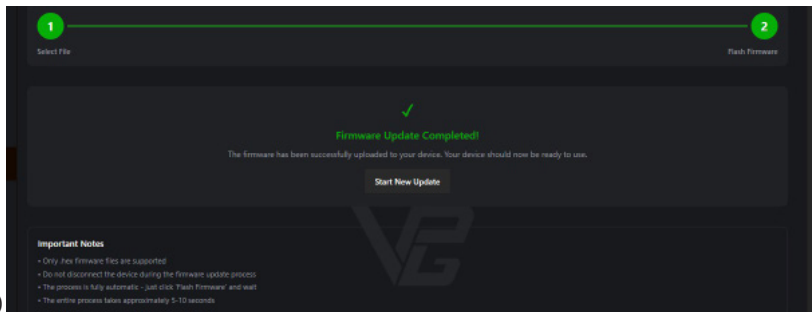
Then go to the “Firmware Update” tab and follow the instructions displayed in the window.

NOTE:

Please read carefully the disclaimers listed under “Important Notes” within the “Firmware Update” window before proceeding.



A)

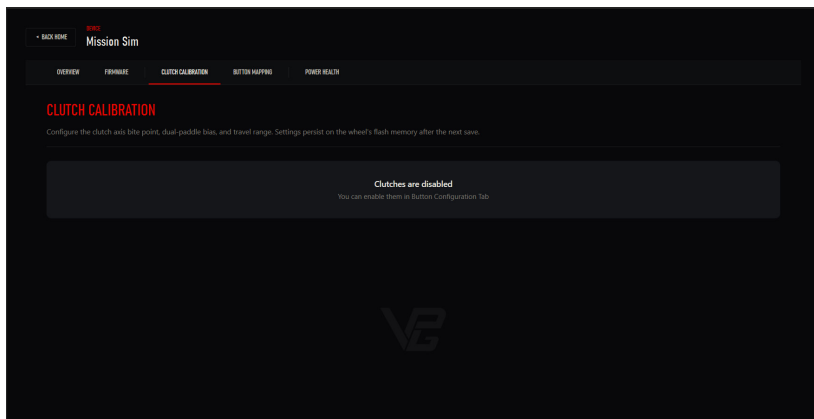


B)

Once the selected firmware appears in the file selection bar, click "Next". Immediately after, a window will appear confirming that the file has been successfully loaded and that you can proceed with the upload. Click "Flash Firmware Now" and allow the software to complete the update **(A)**.

If the procedure has been carried out correctly, after approximately 10 seconds a window like the one shown in figure **(B)** should appear, confirming that the update is complete and no further action is required. You can now exit the "Firmware Update" tab and click "Finish Calibration".

Clutch Calibration



When you first enter the Clutch Calibration menu (if you have purchased the clutch kit separately), the clutches may not be detected.

To enable them, go to the Button Mapping tab. Navigate to:

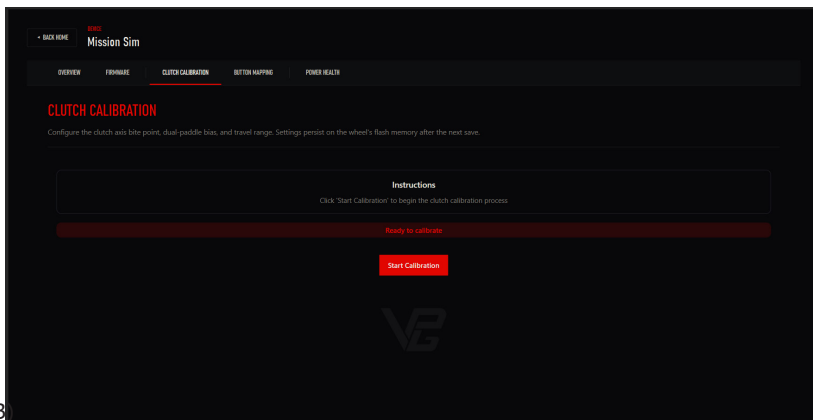
Rear View / Global Clutch Settings

Set the option to **ON**

Once enabled, the clutches will be active and recognized by the system. You can now return to the Clutch Calibration menu to proceed with the calibration process.

NOTE:

- Each time you press a clutch paddle, it will gradually become more visible within the reference box on screen, increasing in intensity as the pressure on the paddle increases.



Once you return to the Clutch Calibration tab, a window like the one shown in Figure B will appear.

Follow the instructions displayed in the window and click Start Calibration to begin the process.

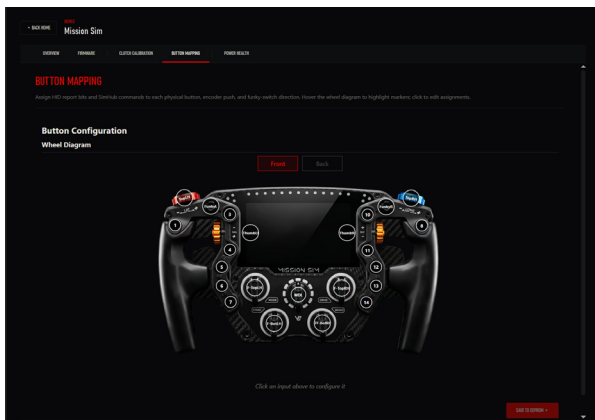
After clicking "Start Calibration", the window will update.

Follow the on-screen instructions. Press the clutch paddles repeatedly to their full range, without applying excessive force.

Once done, release the clutches and click "Finish Calibration".

The calibration will be completed and saved directly to the steering wheel firmware.

Button Mapping - Front View



The “Button Configuration” tab allows you to configure every input on the VPG Sim wheel. This means that each input on the wheel can be set according to the customer's needs. Specifically, the setting options are available for:

1. button
2. rotary
3. funky switch

NOTE:

Always click on “Save to EEPROM” once all settings have been configured to your preference.

30

“MASTER” and “MAGIC” explanation

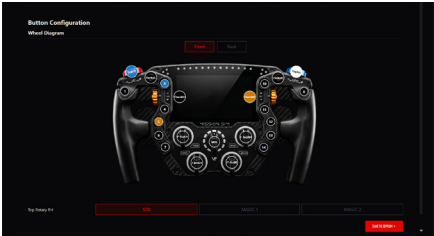
MASTER: By “master” we mean the central 12-position switch, and it Every time the 1-click selector is moved, the buttons configured as MAGIC will be set up with the additional input.

MAGIC: When the MAGIC option is selected for a specific input, that input is listed under the MASTER rotary selector. This means that the same button will have an additional input function each time the Master rotary change 1-click position.

The Magic function allows you to configure up to a total of 4 Magic Buttons using either standard buttons (2) and funky switches (2). At the same time, you can also enable (2) additional multidirectional funky switches by simply setting the respective options to ON.

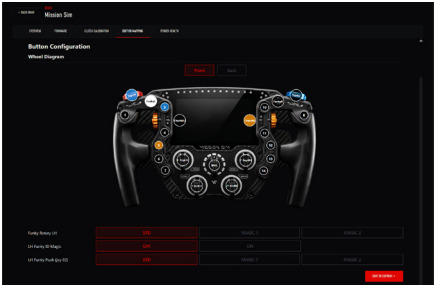
1

When you are in the “FRONT VIEW” window, the wheel will be displayed from the front. When a specific **BUTTON** is pressed, the window will highlight the corresponding button, identify the corresponding button on the below on the bottom left and provide the option to set it as STD (single input) or as MAGIC 1 or as MAGIC 2.

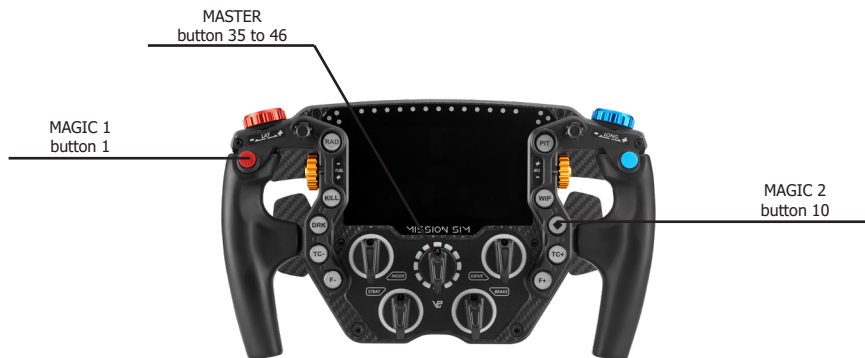


2

When you are in the “FRONT VIEW” window, the wheel will be displayed from the front. When a specific **funky switch** is activated, the window will highlight the corresponding funky switch and, below, provide the option to set both OFF or ON. ON means an extra funky switch based on the central switch position”.



Multi mapping example



Below is an example illustrating how the Ma- **MASTER input: LH MAGIC: RH MAGIC:**
ster/Magic system works.

Assuming the top-left button (button 1)
and mid right (button 10) have been con-
figured as **MAGIC**, you will find the map-
ping scheme in the table on the right.

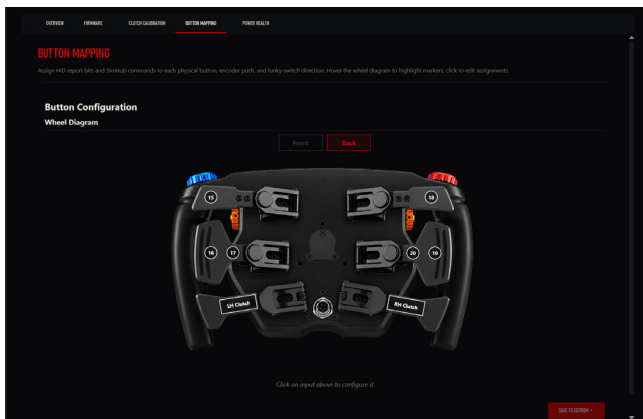
NOTE:

You can assign the **MAGIC** function to a
maximum of (2) buttons.

The extra funky switches (directional
only) can be configured inde-
pendently of the 2 Magic Buttons.

35	1	10
36	47	48
37	49	50
38	51	52
39	53	54
40	55	56
41	57	58
42	59	60
43	61	62
44	63	64
45	65	66
46	67	68

Button Configuration - Rear View



Just like the front view, the “REAR VIEW” displays the back side of the steering wheel. The wheel is equipped with two third paddles (input), two secret buttons (positionaedd under the shifter paddles) and shifter paddles.

These two inputs can be assigned either the STD or MAGIC function, if selected going on the top right-side of the window.

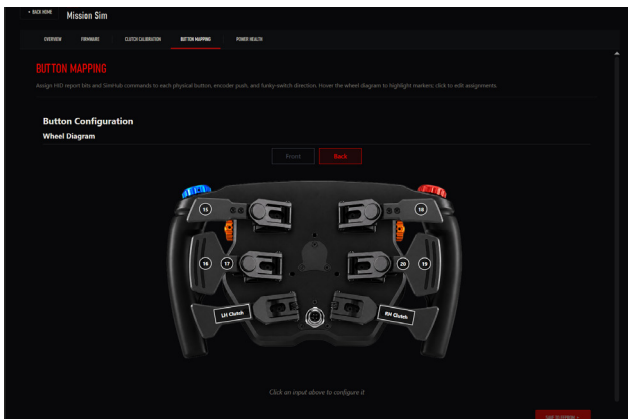
NOTE:

This option is not available for the right and left shifters, which can only be used as standard inputs (STD) when pressed.

On this page, you can also enable the Duo-Mode paddle (sold separately).

Please refer to the section “DUO-MODE Paddle Setting” for a detailed explanation of how the lower paddles function and how to use the new feature called DUO-MODE.

DUO-MODE Paddle feature



DUO-MODE is an innovative wireless clutch system that enables multiple paddle configurations via the VPG Console.

Among these configurations is the DUO-MODE, which allows the steering wheel firmware to automatically detect the vehicle's gear status.

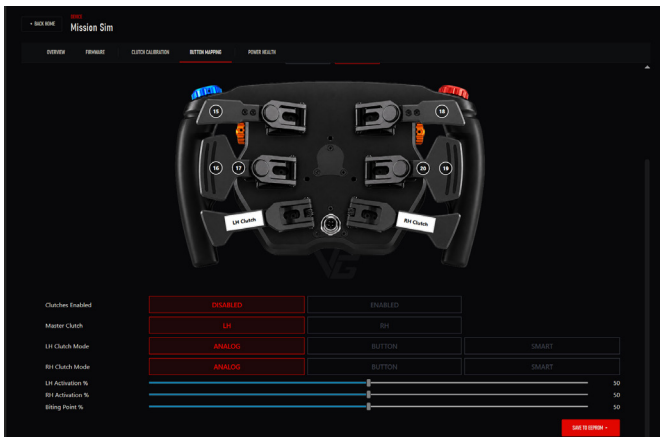
When the car is in neutral, the clutch paddles operate in standard clutch mode. When the car is in gear, the system automatically switches the paddles to act as a single input, similar to a third paddle used for gear engagement.

This automatic switching enhances realism and responsiveness during simulation, offering a dynamic and adaptive driving experience.

NOTE:

Always click on "Save Eeprom" once all settings have been configured to your preference.

The “**MASTER clutch**” defines which of the two paddles is set as the primary one for clutch activation.



This page allows you to set up the clutches in various ways:

Clutch Enabled

If you have purchased the clutch kit separately, once installed, you need to enable it here by selecting **ENABLED** and then proceed to calibrate the clutches.

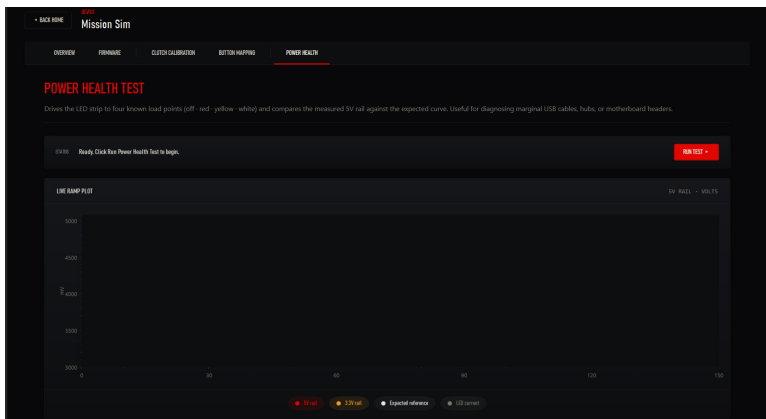
Master Clutch

Here you set the master clutch, which is the one that, in a dual clutch system, starts from 0% and increases based on the bite point you have set.

LH /RH Clutch Mode

- **ANALOG:** Each clutch it works as a single clutch from 0% to 100% (no dual clutch system)
- **BUTTON:** It works as a button, so as soon as you engage it, will be read as a single input. Click-activation point % it can be set using the bar below, where you find LH/RH activation %
- **SMART:** It works as dual clutch system based on biting point %. If the settings are left as standard, the master clutch will operate from 0% to 50% and the other from 50% to 100%.

Power Health



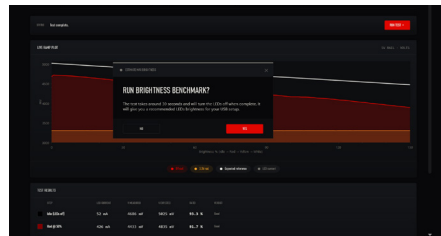
The Power Health test is an innovative feature recently introduced to allow the user to quickly assess the wheel's connection and ensure there is no power loss or supply issues. This way, you can take action to optimize performance accordingly.

Our recommendation is always to use a powered hub positioned close to the DD base and connected directly to the PC without any extensions; however, if this is not possible, below is how to perform the test.

We suggest trying different connection setups and running the test each time, so you can see the results and compare them.

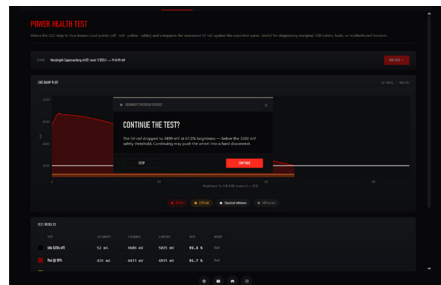
1

As soon as you start the test by pressing “RUN TEST”, the system will begin checking your connection by automatically interacting with the wheel and verifying how stable it is. When you launch it, it will indicate an approximate duration and ask you to confirm the suggested setting for the LEDs. Please select **YES**.



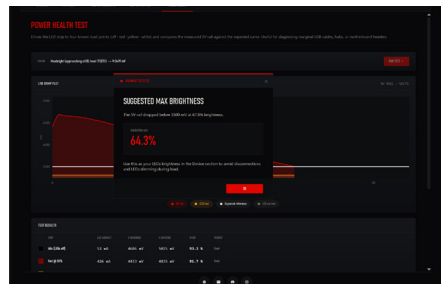
2

At the end of the test, a window will appear showing the results of the test and the maximum LED brightness level that could be set before disconnection occurred. Click **CONTINUE**.



2

At the end of the test, a recommended brightness setting will be provided. We always suggest keeping it a couple of percentage points below the recommended value to ensure you don't experience any power drops. This means that if the system suggests 64.3%, it is safe to set it to 60%. Then press **OK** and adjust the LED brightness accordingly.



Specifications

Button Operation

- 6 push buttons on the front left hand side – press to activate
- 6 push buttons on the front right hand side – press to activate
- 1 funky switch on the left hand side - rotary, 4-directions and press to activate
- 1 funky switch on the right hand side - rotary, 4-directions and press to activate
- 1 push button under the left hand shifter
- 1 push button under the right hand shifter
- 1 central front rotary switch 12 position which are 1-input left and 1-input right (setted as 12 different positions thorough VPG Console)
- 2 front rotary encoder left hand
- 2 front rotary encoder right hand
- 2 thumb rotary knobs (top and mid) left hand
- 2 thumb rotary knobs (top and mid) right hand

- 2 shifters on rear side left and right – pull to activate
- 2 top third left and right paddles - pull to activate
- 2 clutches on rear top side left and right - pull to activate (optional. Sold separately)

Backlight Operation

- 118 RGB LEDs telemetry controlled through Simhub software - 4 LEDs for each button, 6 LEDs for each front rotary switch, 6 (3 x side) marshall LEDs, 13 RPM LEDs, 2 LEDs x thumb knob, 2 LEDs under VPG logo, 5 LEDs under Mission Sim logo, 2 LEDs under each front rotary info

Game Specifications

- Tested with iRacing
- Tested with Rfactor2
- Tested with AC
- Tested with ACC
- Will work with all games supporting USB HID devices

PC Specifications

SimHub 9.10.1 or latest

Windows 10 - 32 or 64 bit

Windows 11 - 32 or 64 bit

Disposal

- The symbol of a crossed out garbage bin on wheels indicates this product is subject to Directive 2012/19/EU. This directive states at the end of its life, this product must not be disposed of through regular household waste, but must be returned to special collection sites, recycling depots or waste management companies.
- Contact your local waste disposal authority for more details on how to dispose of your worn-out product.

Cleaning

- Disconnect the USB cable before cleaning!
- Clean the product using a soft, dry cloth only. Avoid cleaning solutions, solvents or other chemicals, and do not attempt to clean ports, as this may damage the product.

Troubleshooting

- Connect wheel via a powered USB hub or directly to computer.
- Try alternate USB ports if one port is not performing to spec.
- Check the cable for any damage e.g. (bends, kinks, cracks, breakages)
- Check for any obstruction on the USB connection port and the connector.
- Make sure not to strain the coiled USB cable to avoid the risk of damaging it during the use.
- Contact the supplier if you require more support.

Contact us

Supplier

VPG Sim Ltd.
bf1systems Limited
Owen Road
Diss (Norfolk)
IP224ER
United Kingdom

+44 03301 337226

Email: sales@vpgsim.co.uk